

1. Record Nr.	UNINA9910456101503321
Autore	Atkinson-Grosjean Janet
Titolo	Public science, private interests : culture and commerce in Canada's Networks of Centres of Excellence / / Janet Atkinson-Grosjean
Pubbl/distr/stampa	Toronto, [Ontario] ; ; Buffalo, [New York] ; ; London, [England] : , : University of Toronto Press, , 2006 ©2006
ISBN	1-281-99774-9 9786611997748 1-4426-7889-5
Descrizione fisica	1 online resource (288 p.)
Disciplina	507.2/071
Soggetti	Research - Canada Research grants - Government policy - Canada Science and state - Canada - History - 20th century Federal aid to research - Canada - History - 20th century Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Bibliographic Level Mode of Issuance: Monograph
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Frontmatter -- Contents -- Figures and Tables -- Preface -- Abbreviations -- Introduction -- 1. Two Divides -- 2. Science Policy in Canada and the NCE Experiment -- 3. Configuring the Canadian Genetic Diseases Network -- 4. Culture and Science -- 5. From Science to Commerce -- 6. Adventures in the Nature of Trade -- 7. NCEs and the Public Interest -- Appendix A. NCE Program Funded Networks, 1989-2005 -- Appendix B. Data Collection and Analysis -- Notes -- References -- Index
Sommario/riassunto	The Networks of Centres of Excellence (NCE) program is Canada's flagship research funding initiative and a policy innovation that has been emulated by a number of other countries. The NCE program is historically significant in the political economy of Canadian research: established in 1988 by the Mulroney government, it was the first program to attach expectations of industry partnerships and commercial exploitation to funding for academic research. The

program rests on dual goals of research excellence and commercial relevance and promotes a national research capacity that 'floats across' existing academic institutions and provincial jurisdictions. Janet Atkinson-Grosjean's *Public Science, Private Interests* is the first book-length study of NCEs, and offers an assessment of the long-term impact of the erasure between public institutions and private enterprise. Atkinson-Grosjean reveals not only the cultural and commercial shifts sought by policymakers, but also unintended consequences such as regional clustering, élitism and exclusion, problems with social and fiscal accountability, tensions with host institutions, and goal displacement between science and commerce. This is a work of great importance to Canadian policy studies and particularly to science and medical research policy.

2. Record Nr.	UNINA9910143553703321
Autore	El-Haik Basem
Titolo	Service design for six sigma [[electronic resource]] : a roadmap for excellence / / Basem El-Haik, David M. Roy
Pubbl/distr/stampa	Hoboken, NJ, : John Wiley, 2005
ISBN	1-280-27741-6 9786610277414 0-470-32387-6 0-471-74471-9 0-471-74470-0
Descrizione fisica	1 online resource (448 p.)
Altri autori (Persone)	RoyDavid M. <1955->
Disciplina	658.4013 658.562
Soggetti	Six sigma (Quality control standard) Total quality management Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 409-417) and index.
Nota di contenuto	SERVICE DESIGN FOR SIX SIGMA; CONTENTS; PREFACE; 1. Service

Design; 1.1 Introduction; 1.2 What is Quality?; 1.3 Quality Operating System and Service Life Cycle; 1.3.1 Stage 1: Idea Creation; 1.3.2 Stage 2: Voice of the Customer and Business; 1.3.3 Stage 3: Concept Development; 1.3.4 Stage 4: Preliminary Design; 1.3.5 Stage 5: Design Optimization; 1.3.6 Stage 6: Verification; 1.3.7 Stage 7: Launch Readiness; 1.3.8 Stage 8: Production; 1.3.9 Stage 9: Service Consumption; 1.3.10 Stage 10: Phase-Out; 1.3.11 Service Life Cycle and Quality Operating System; 1.4 Developments of Quality in Service 1.4.1 Statistical Analysis and Control 1.4.2 Root Cause Analysis; 1.4.3 Total Quality Management/Control Analysis; 1.4.4 Design Quality; 1.4.5 Process Simplification; 1.4.6 Six Sigma and Design For Six Sigma (DFSS); 1.5 Business Excellence: A Value Proposition?; 1.5.1 Business Operation Model; 1.5.2 Quality and Cost; 1.5.3 Quality and Time to Market; 1.6 Introduction to the Supply Chain; 1.7 Summary; 2. What Is Six Sigma; 2.1 Introduction; 2.2 What Is Six Sigma?; 2.3 Introduction to Process Modeling; 2.3.1 Process Mapping; 2.3.2 Value Stream Mapping 2.4 Introduction to Business Process Management 2.5 Measurement Systems Analysis; 2.6 Process Capability and Six Sigma Process Performance; 2.6.1 Motorola's Six Sigma Quality; 2.7 Overview of Six Sigma Improvement (DMAIC); 2.7.1 Phase 1: Define; 2.7.2 Phase 2: Measure; 2.7.3 Phase 3: Analyze; 2.7.4 Phase 4: Improve; 2.7.5 Phase 5: Control; 2.8 Six Sigma Goes Upstream-Design For Six Sigma; 2.9 Summary; 3. Introduction to Service Design for Six Sigma (DFSS); 3.1 Introduction; 3.2 Why Use Service Design for Six Sigma?; 3.3 What Is Service Design For Six Sigma?; 3.4 Service DFSS: The ICOV Process 3.5 Service DFSS: The ICOV Process In Service Development 3.6 Other DFSS Approaches; 3.7 Summary; 4. Service Design for Six Sigma Deployment; 4.1 Introduction; 4.2 Service Six Sigma Deployment; 4.3 Service Six Sigma Deployment Phases; 4.3.1 Predeployment; 4.3.2 Predeployment considerations; 4.3.3 Deployment; 4.3.3.1 Training; 4.3.3.2 Six Sigma Project Financial Aspects; 4.3.4 Postdeployment Phase; 4.3.4.1 DFSS Sustainability Factors; 4.4 Black Belt and DFSS Team: Cultural Change; 5. Service DFSS Project Road Map; 5.1 Introduction; 5.2 The Service Design For Six Sigma Team 5.3 Service Design For Six Sigma Road Map 5.3.1 Service DFSS Phase I: Identify Requirements; 5.3.1.1 Identify Phase Road Map; 5.3.1.2 Service Company Growth & Innovation Strategy: Multigeneration Planning; 5.3.1.3 Research Customer Activities; 5.3.2 Service DFSS Phase 2: Characterize Design; 5.3.3 Service DFSS Phase 3: Optimize Phase; 5.3.4 Service DFSS Phase 4: Validate Phase; 5.4 Summary; 6. Service DFSS Transfer Function and Scorecards; 6.1 Introduction; 6.2 Design mappings; 6.2.1 Functional Mapping; 6.2.2 Process Mapping; 6.2.3 Design Mapping Steps 6.3 Design Scorecards and Transfer Function

Sommario/riassunto

A roadmap to consistent, high-quality service for any organization A service is typically something created to serve a paying customer, whether internal or external. Some services consist of several processes linked together while others consist of a single process. This book introduces Design for Six Sigma (DFSS), an easy-to-master, yet highly effective data-driven method that prevents defects in any type of service process. The particular focus of this publication is service DFSS, which leads to what the authors term "a whole quality business," one that takes a proactive stan

3. Record Nr.	UNINA9910706123803321
Titolo	Threats to Space assets and implications for homeland security : joint hearing before the Subcommittee on Strategic Forces of the Committee on Armed Services meeting jointly with Subcommittee on Emergency Preparedness, Response, and Communications of the Committee on Homeland Security, House of Representatives, One Hundred Fifteenth Congress, first session, hearing held March 29, 2017
Pubbl/distr/stampa	Washington : , : U.S. Government Publishing Office, , 2017
Descrizione fisica	1 online resource (v, 65 pages)
Soggetti	Space surveillance - United States Global Positioning System - Security measures - United States Artificial satellites - Security measures - United States Disasters - United States - Remote sensing Emergency management - Remote sensing National security - United States Legislative hearings. Outer space Strategic aspects
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Paper version available for sale by the Superintendent of Documents, United States Government Publishing Office. "H.A.S.C. no. 115-28" (Committee on Armed Services) "Serial no. 115-12" (Committee on Homeland Security)