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4.3 Illustrative Example I: The Resources-Events-Agents Enterprise Ontology4.4 Illustrative Example II: The National Academic CVs Database in Brazil - Lattes; 4.5 Natural Ontologies and Knowledge Coordination; References; 5 Capabilities; 5.1 Managing Capabilities; 5.2 Structures of Capability Providers; 5.3 Examples; 5.3.1 Mobile robots; 5.3.2 Conference speakers; 5.3.3 Other examples; 5.4 Assessing Knowledge Coordination; 5.4.1 Minimize(delegations)/(task); 5.4.2 Minimize(agents)/(task); 5.4.3 Maximize probability of cross-delegation of tasks; References; 6 Conclusion; Bibliography; Index

| Sommario/riassunto | Knowledge management has become an important topic for the theory and practice of organisation management. Knowledge Coordination argues that coordination is a key factor for managing knowledge within organisations. By offering a clearcut conceptualisation of knowledge, it fills an important gap in the literature on knowledge management. Based on the authors' rational reconstruction of knowledge coordination for knowledge management, this text identifies techniques and conceptual tools to build systemic solutions to improve on corporate operational efficacy. Contrasts business strat |