Record Nr. UNINA9910143130603321 Autore Dickstein Dennis I. <1952-> Titolo No excuses [[electronic resource]]: a business process approach to managing operational risk / / Dennis I. Dickstein, Robert H. Flast Hoboken, N.J., : Wiley, c2009 Pubbl/distr/stampa 0-470-48110-2 **ISBN** 1-119-20098-9 1-282-11311-9 9786612113116 0-470-43039-7 Descrizione fisica 1 online resource (323 p.) Altri autori (Persone) FlastRobert H 658.15/5 Disciplina 658.155 Soggetti Risk management Management Corporate culture Business - Data processing - Management Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto No Excuses: A Business Process Approach to Managing Operational Risk: Contents: Preface: Chapter 1: Surviving a Series of Unfortunate Events; Chapter 2: What Is Operational Risk?; Chapter 3: What Is Business Process Management?; Chapter 4: Integrating Process and Risk Frameworks: Prologue; Chapter 5: Aligning Risk Appetite with Business Goals; Chapter 6: Determining Potential Risk of Business Processes; Chapter 7: Monitoring Process and Risk; Chapter 8: Active Risk and Process Management: Chapter 9: Integrating Process and Risk Frameworks: Epilogue; Chapter 10: Role of Technology Chapter 11: Role of Outsourcing and OffshoringChapter 12: Role of Organizations; Chapter 13: Role of Corporate Governance; Chapter 14: Changing Corporate Culture; Chapter 15: Preventing Another Series of Unfortunate Events: Index

Sommario/riassunto

Why should a company have an operational risk management function and how should it be organized? No Excuses proposes that operational risk should be examined through the business processes, that is, the flows of business. It provides practical, how-to, step-by-step lessons and checklists to help identify and mitigate operational risks in an organization. As well, it shows how operational risk can be directly linked to the process flows of a business for all industries. CEOs, CFOs, COOs, CROs, CIOs, and CAOs will benefit from this innovative book.