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Note generali	Description based upon print version of record.
Nota di contenuto	pt. 1. Strategic performance with balanced scorecards -- pt. 2. Operational performance with dashboards -- pt. 3. Building maps, scorecards, and dashboards.
Sommario/riassunto	Learn to maintain and update scorecards and dashboards with Excel Balanced Scorecards and operational dashboards measure organizational performance and Microsoft Excel is the tool used worldwide to create these scorecards and dashboards. This book covers time-proven step-by-step processes on how to guide executive teams and managers in creating scorecards and dashboards. It then shows Excel developers how to create those scorecards and dashboards. This is the only book that converts theory into practice. The author addresses the people and processes you need to identify strategy an