

1. Record Nr.	UNINA9910141318603321
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Titolo	Knowledge automation [[electronic resource]] : how to implement decision management in business processes // Alan N. Fish
Pubbl/distr/stampa	Hoboken, N.J., : Wiley, c2012
ISBN	1-118-23679-3 1-119-20269-8 1-280-58959-0 9786613619426 1-118-22351-9
Edizione	[1st edition]
Descrizione fisica	1 online resource (202 p.)
Collana	Wiley corporate F&A series
Classificazione	BUS019000
Disciplina	658.4/038011
Soggetti	Information technology Decision making
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di bibliografia	Includes bibliographical references (p. 167-169) and index.
Nota di contenuto	Knowledge Automation; Contents; Foreword; Preface; Acknowledgments; Chapter 1: The Value of Knowledge; The Economics of Knowledge; The Knowledgeable Business; Notes; Chapter 2: Decisions in the Business Process; Business Process Modeling; Decision Points and Decision Services; Redesigning Process Decisions; Originations Process Template; Approaches to Process Design; Notes; Chapter 3: Encapsulating Knowledge in Decision Services; Business Rules; Algorithms; Predictive Analytics; Putting It All Together; Notes; Chapter 4: Decision Requirements Analysis; Principles Decision Requirements DiagramDRAW; Notes; Chapter 5: Using DRA in Knowledge Automation Projects; DRA in Project Management; DRA in Knowledge Discovery; DRA in Design; DRA in Implementation; The Knowledge Production Line; Notes; Chapter 6: Common Decision Patterns; Implementation Types; Collaborative Decision-Making; Conclusion; Glossary; Suggested Reading; About the Author; Index
Sommario/riassunto	A proven decision management methodology for increased profits and lowered risks Knowledge Automation: How to Implement Decision Management in Business Processes describes a simple but

comprehensive methodology for decision management projects, which use business rules and predictive analytics to optimize and automate small, high-volume business decisions. It includes Decision Requirements Analysis (DRA), a new method for taking the crucial first step in any IT project to implement decision management: defining a set of business decisions and identifying all the information-bus
