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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Operational Risk Management; Contents; Foreword; Preface; Introduction; Notes on Contributors; List of Acronyms; PART I INTRODUCTION TO OPERATIONAL RISK MANAGEMENT; 1 Risk management: a general view; 2 Operational risk management: an overview; PART II DATA FOR OPERATIONAL RISK MANAGEMENT AND ITS HANDLING; 3 Ontology-based modelling and reasoning in operational risks; 4 Semantic analysis of textual input; 5 A case study of ETL for operational risks; 6 Risk-based testing of web services; PART III OPERATIONAL RISK ANALYTICS; 7 Scoring models for operational risks 8 Bayesian merging and calibration for operational risks9 Measures of association applied to operational risks; PART IV OPERATIONAL RISK APPLICATIONS AND INTEGRATION WITH OTHER DISCIPLINES; 10 Operational risk management beyond AMA: new ways to quantify non-recorded losses; 11 Combining operational risks in financial risk

assessment scores; 12 Intelligent regulatory compliance Marcus Spies, Rolf Gubser and Markus Schacher; 13 Democratisation of enterprise risk management; 14 Operational risks, quality, accidents and incidents; Index

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## Sommario/riassunto

Models and methods for operational risks assessment and mitigation are gaining importance in financial institutions, healthcare organizations, industry, businesses and organisations in general. This book introduces modern Operational Risk Management and describes how various data sources of different types, both numeric and semantic sources such as text can be integrated and analyzed. The book also demonstrates how Operational Risk Management is synergetic to other risk management activities such as Financial Risk Management and Safety Management. Operational Risk Management: a practical

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