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what is said-transcribing what is heard: the impact of speech recognition technology (SRT) on the practice of medical transcription (MT); Index

Sommario/riassunto

This book presents an international snapshot of communication in healthcare settings and examines how policies, procedures and technological developments influence day to day practice. Brings together a series of papers describing features of healthcare interaction in settings in Australasia, the U.S.A, continental Europe and the UK. Contains original research data from previously under-studied settings including professions allied to medicine, telephone-mediated interactions and secondary care. Contributors draw on the established conversation analytic literature on healthcare inte
