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trust-based resource optimization problem; 5.2. A framework for solving the trust-based resource provisioning problem; 5.3. The calculation of SLA metrics; 5.3.1. The trustworthiness of resource sites; 5.3.2. The percentile response time; 5.3.3. The service availability 5.4. An approach for solving the trust-based resource provisioning problem 5.4.1. Single-class customers; 5.4.2. Multiple priority customers; 5.5. Numerical examples; 5.5.1. Single-class customers; 5.5.2. Multiple priority customers; 5.6. Concluding remarks; Chapter 6. Performance Analysis of Public-Key Cryptography-Based Group Authentication; 6.1. Public-key cryptography-based authentication; 6.2. PKCROSS and PKTAPP; 6.2.1. Protocol analysis; 6.2.2. The calculation of the response time via queuing networks; 6.3. A new group authentication technique using public-key cryptography 6.3.1. A single remote realm 6.3.2. Multiple remote realms; 6.4. Performance evaluation of the new proposed technique; 6.4.1. The operations of encryption and decryption; 6.4.2. The calculation of the response time via a queuing network; 6.4.3. Discussions; 6.5. Concluding remarks; Chapter 7. Summary and Future Work; 7.1. Research summary of the book; 7.2. Future research directions; Bibliography; Index

Sommario/riassunto

This book includes a study of trustworthiness, percentile response time, service availability, and authentication in the networks between users and cloud service providers, and at service stations or sites that may be owned by different service providers. The first part of the book contains an analysis of percentile response time, which is one of the most important SLA (service level agreements) metrics. Effective and accurate numerical solutions for the calculation of the percentile response time in single-class and multi-class queueing networks are obtained. Then, the numerical solution i
