1. Record Nr. UNINA9910139977203321 Autore Dresner Howard <1957-> Titolo Profiles in performance [[electronic resource]]: business intelligence journeys and the roadmap for change / / Howard Dresner Hoboken, NJ,: John Wiley & Sons, 2009 Pubbl/distr/stampa 0-470-57011-3 **ISBN** 1-119-20394-5 1-282-31669-9 9786612316692 0-470-57009-1 Descrizione fisica 1 online resource (195 p.) Disciplina 658.3 658.314 658.4012 Soggetti Corporate culture Organizational effectiveness Organizational behavior Performance Management Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Includes bibliographical references and index. Nota di bibliografia Nota di contenuto Profiles in Performance: Business Intelligence Journeys and the Roadmap for Change; Contents; Foreword; Preface; Acknowledgments; Chapter 1: Performance-Directed Culture; Chapter 2: Denihan Hospitality Group; Chapter 3: Cleveland Clinic; Chapter 4: Northern California Public Broadcasting; Chapter 5: Mueller Inc.; Chapter 6: Tying It All Together: Index Sommario/riassunto Too many organizations invest in performance management and business intelligence projects, without first establishing the needed conditions to ensure success. But the organizations that lay the

groundwork for effective change first reap the benefits. In Profiles in Performance: Business Intelligence Journeys and the Road Map for

Change, Howard Dresner (author of The Performance Management Revolution) worked with several extraordinary organizations to understand their thriving ""performance-directed culture."" In doing so, he developed a unique maturity model-which serve