

1. Record Nr.	UNINA9910139869103321
Autore	Ould Martyn A
Titolo	Business Process Management : A Rigorous Approach
Pubbl/distr/stampa	Swindon, : British Computer Society, 2005
ISBN	1-78017-009-2 1-62870-263-X 1-306-20696-0 1-906124-32-9
Edizione	[1st edition]
Descrizione fisica	1 online resource (363 p.)
Disciplina	658.4032
Soggetti	Business -- Data processing -- Management Management information systems Workflow -- Management Reengineering (Management) - Data processing - Management System analysis - Management Business Workflow Commerce Business & Economics Marketing & Sales
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 335-336) and index.
Nota di contenuto	Copyright; Contents; Figures; Author; Abbreviations; Preface; Introduction; 1 Basic process concepts; 2 Modelling a process; 3 Dynamism in the process; 4 Process relationships; 5 The three basic process types; 6 Preparing a process architecture; 7 Dynamism in the world; 8 Managing the modelling; 9 Discovering and defining processes; 10 Analysing for process improvement; 11 Designing a process; 12 Processes and information systems; 13 Processes and process systems; References; Index; Back Cover
Sommario/riassunto	Businesses need to adapt constantly, but are often held back by static IT systems. The 'Riva approach to Business Process Management' is a way of analysing the mass of concurrent, collaborative activity that

goes on in an organisation, providing a solid basis for developing flexible IT systems that support a business.
