1. Record Nr. UNINA9910139616303321 Autore Kerzner Harold Titolo Project management metrics, KPIs, and dashboards: a guide to measuring and monitoring project performance New York, : Wiley, 2011 Pubbl/distr/stampa 1-283-20387-1 **ISBN** 9786613203878 1-118-08625-2 1-118-08475-6 Descrizione fisica 1 online resource (386 p.) Classificazione BUS101000 Disciplina 658.4/04 658,404 Soggetti Project management Performance standards Work measurement Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di contenuto Project Management Metrics, KPIs, and Dashboards: A Guide to Measuring and Monitoring Project Performance; Contents; Preface; 1: The Changing Landscape for Project Management; 1.0: Introduction; 1.1: Executive View of Project Management; 1.2: Complex Projects; 1.3: Global Project Management; 1.4: Project Management Methodologies and Frameworks; 1.5: The Need for Effective Governance; 1.6: Engagement Project Management; 1.7: Other Developments in Project Management: 1.8: A New Look At Defining Project Success: 1.9: Conclusions; 2: The Driving Forces for Better Metrics; 2.0: Introduction 2.1: Stakeholder Relations Management2.2: Project Audits and the PMO; 2.3: Introduction to Scope Creep; 2.4: Project Health Checks; 2.5: Managing Distressed Projects; 3: Metrics; 3.0: Introduction; 3.1: Project Management Metrics: The Early Years; 3.2: Project Management Metrics: Current View; 3.3: Understanding Metrics; 3.4: Causes for Lack of

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Sommario/riassunto

Essential strategies from Harold Kerzner on measuring project management performance The maze-like path of today's projects reflects a business environment that's growing in complexity. Factors influencing projects, such as new advancements in computer technology, an unpredictable economy, and the increase in stakeholder involvement make metrics and key performance indicators (KPI) for project management an important focus. Such measures are commonly used to help an organization define and evaluate how successful it is, typically, in terms of making progress towards its long-term organiza