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	Titolo	A companion to the gothic / edited by David Punter
	Pubbl/distr/stampa	Oxford : Blackwell, 2005
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	Descrizione fisica	IXI, 323 p. ; 25 cm
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2.	Record Nr.	UNINA9910139616303321
	Autore	Kerzner Harold
	Titolo	Project management metrics, KPIs, and dashboards : a guide to measuring and monitoring project performance
	Pubbl/distr/stampa	New York, : Wiley, 2011
	ISBN	1-283-20387-1 9786613203878 1-118-08625-2 1-118-08475-6
	Descrizione fisica	1 online resource (386 p.)
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Note generali	Description based upon print version of record.
Nota di contenuto	<p>Project Management Metrics, KPIs, and Dashboards: A Guide to Measuring and Monitoring Project Performance; Contents; Preface; 1: The Changing Landscape for Project Management; 1.0: Introduction; 1.1: Executive View of Project Management; 1.2: Complex Projects; 1.3: Global Project Management; 1.4: Project Management Methodologies and Frameworks; 1.5: The Need for Effective Governance; 1.6: Engagement Project Management; 1.7: Other Developments in Project Management; 1.8: A New Look At Defining Project Success; 1.9: Conclusions; 2: The Driving Forces for Better Metrics; 2.0: Introduction 2.1: Stakeholder Relations Management 2.2: Project Audits and the PMO; 2.3: Introduction to Scope Creep; 2.4: Project Health Checks; 2.5: Managing Distressed Projects; 3: Metrics; 3.0: Introduction; 3.1: Project Management Metrics: The Early Years; 3.2: Project Managment Metrics: Current View; 3.3: Understanding Metrics; 3.4: Causes for Lack of Support for Metrics Management; 3.5: Characteristics of A Metric; 3.6: Metric Catagories and Types; 3.7: Selecting the Metrics; 3.8: Metrics and Information Systems; 3.9: Critical Success Factors; 3.10: Metrics and the PMO 3.11: Churchill Downs Incorporated's Project Performance Measurement Approaches 4: Key Performance Indicators; 4.0: Introduction; 4.1: The Need for KPIs; 4.2: Using the KPIs; 4.3: The Anatomy of a KPI; 4.4: KPI Characteristics; 4.5: Catagories of KPIs; 4.6: KPI Selection; 4.7: KPI Measurement; 4.8: KPI Interdependencies; 4.9: KPIs and Training; 4.10: KPI Targets; 4.11: KPI Failures; 4.12: Brightpoint Consulting, Inc.- Dashboard design: Key Performance Indicators and Metrics; 5: Value-Driven Project Management Metrics; 5.0: Introduction; 5.1: Value over the Years; 5.2: Values and Leadership 5.3: Combining Success and Value 5.4: Recognizing the Need for Value Metrics; 5.5: The Need for Effective Measurement Techniques; 5.6: Customer/Stakeholder Impact on Value Metrics; 5.7: Customer Value Management (CVM); 5.8: The Relationship between Project Management and Value; 5.9: Background to Metrics; 5.10: Selecting the Right Metrics; 5.11: The Failure of Traditional Metrics and KPIs; 5.12: The Need for Value Metrics; 5.13: Creating a Value Metric; 5.14: Industry Examples of Value Metrics; 5.15: Use of Crisis Dashboards for Out-Of-Range Value Attributes 5.16: Establishing a Metrics Management Program 5.17: Using Value Metrics for Forecasting; 5.18: Metrics and Job Decriptions; 5.19: Graphical Representation of Metrics; 6: Dashboards; 6.0: Introduction; 6.1: Traffic Light Dashboard Reporting; 6.2: Dashboards and Scorecards; 6.3: Benefits of Dashboards; 6.4: Rules for Dashboards; 6.5: Bitwork, Inc.: Ten Questions to Ask Before Implementing a Dashboard or Reporting System; 6.6: Brightpoint Consulting, Inc.: Designing Executive Dashboards; 6.7: All That Glitters Is Not Gold; 6.8: Dashboard Design Tips; 6.9: Pureshare, Inc. 6.10: LOGIXML, Inc.: Dashboard Best Practices</p>
Sommario/riassunto	<p>Essential strategies from Harold Kerzner on measuring project management performance The maze-like path of today's projects reflects a business environment that's growing in complexity. Factors influencing projects, such as new advancements in computer technology, an unpredictable economy, and the increase in stakeholder involvement make metrics and key performance indicators (KPI) for project management an important focus. Such measures are commonly used to help an organization define and evaluate how successful it is,</p>

typically, in terms of making progress towards its long-term organiza
