Record Nr. UNINA9910139585603321 Autore Phillips Jack J. <1945-> Titolo Project management ROI: a step-by-step guide for measuring the impact and ROI for projects / / Jack J. Phillips, Wayne Brantley, and Patricia Pulliam Phillips Hoboken, N.J., : Wiley, 2012 Pubbl/distr/stampa **ISBN** 1-118-12260-7 1-283-26820-5 9786613268204 1-118-12258-5 1-118-12268-2 Edizione [1st ed.] Descrizione fisica 1 online resource (322 p.) Classificazione BUS101000 Altri autori (Persone) **BrantleyWayne** PhillipsPatricia Pulliam Disciplina 658.15/2 Soggetti Project management Project management - Evaluation Rate of return Human capital Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Machine generated contents note: Preface.Acknowledgments.About the Authors. Chapter 1. Project Management Issues and Challenges. Chapter 2. The Project Management Life Cycle. Chapter 3. ROI Methodology Basics. Chapter 4. Achieving Business Alignment with the Project. Chapter 5. Measuring Reaction and Learning. Chapter 6. Measuring Application and Implementation. Chapter 7. Measuring Business Impact. Chapter 8. Isolation of Project Impact. Chapter 9. Converting Data to Money. Chapter 10. Measuring the Intangibles. Chapter 11. Monitoring Project Costs and Calculating ROI. Chapter 12. Forecasting Value, Including ROI. Chapter 13. Reporting Results. Chapter 14. Implementing and Sustaining ROI.Notes.Index.

"Often organizations looking to implement project management have

great difficulty justifying their expenditures on training, personnel,

Sommario/riassunto

processes, systems, and software. This book will provide the methodology and tools developed by Jack Phillips and the ROI Institute which are needed by organizations to gather data that can be used to justify their capital investments into project management. The research conducted will allow them to justify their investments. The Philips methodology has become the defacto ROI methodology for evaluating training and company initiatives. Deployment of this methodology for evaluating the value of project management is invaluable for the project management community. This will justify to senior executives the strategic value that they will realize from their investment into project management. The book will follow PMI's PMBOK and will also provide real world cases of both successful and not-so-successful project management ROI"--