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Autore	Jurkscheit Jane
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Nota di contenuto	An analysis of the success factors in implementing an ITIL-based IT Change and Release Management Application; I Abstract; II Table of contents; III List of figures and graphs; IV List of tables; V Glossary and Abbreviations; 1. Introduction; 1.1. The organisation; 1.1.1. The Anonym group; 1.1.2. The Anonym-IT GmbH; 1.2. Course of the project; 1.3. Aims; 1.4. Demarcation; 1.5. Procedure; 2. Literature Review; 2.1. Purpose of an IT change and release management; 2.2. Critical success factors of organisational change management; 2.3. Critical success factors of an IT system implementation 2.3.1. Business process reengineering 2.3.2. Additional success factors for IT systems; 2.4. IT process modelling with the support of a reference models; 2.4.1. Comparison of the three reference models; 2.4.2. Interconnecting of the three reference models; 2.5. Definition of success factors in IT projects; 2.6. Hypotheses; 3. Empirical Research Methodology; 3.1. Research approaches; 3.1.1. Interpretivism vs. realism; 3.1.2. Deductive vs. inductive research; 3.1.3. Quantitative vs. Qualitative Research approach; 3.2. Population and Sampling; 3.2.1. Sampling of the employee questionnaire 3.2.2. Sampling of the employee interview 3.3. Data Analysis; 3.4. Reliability; 3.5. Limitations; 4. Presentation and analysis of data; 4.1.

Demographical statistic; 4.1.1. Questionnaire; 4.1.2. Interview; 4.2. Results of questionnaire; 4.2.1. Need of an IT Change Management; 4.2.2. General Success Factor Analysis; 4.2.3. Additional success factor analysis; 4.2.4. Adoption of ITIL® process success factors for RfC and IT change; 4.2.5. Justification the adoption of ITIL® process for RfC and IT change; 4.2.6. ITIL® process success factors of the RfC / change authorisation
4.2.7. Justification of the RfC / change authorisation
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5.3.3. Hypothesis 3; 5.3.4. Hypothesis 4; 5.3.5. Hypothesis 5; 5.4. Managerial recommendations for the organisation; 5.5. Managerial recommendations for other companies; 5.6. Theoretical implications; 6. List of references; 7. Appendices; 7.1. The five ITIL® units; 7.2. ITIL® Transition unit with IT change and release management; 7.3. ITIL® IT Change Management Process Workflow

Sommario/riassunto

In the past few years, the majority of IT managers followed a strategy to introduce an IT change and release management application in order to ensure the quality of the IT environment for the future. The present book investigates if the implementations of the given success factors are leading to a successful implementation of a workflow-based IT change, and release management application. Moreover, further success factors will be introduced and discussed. First, the author discusses the HR change management in relation with the eight step model of Kotter, and the outcome of its critic

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Autore	Boulgouris Nikolaos V
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Nota di contenuto	Preface -- Contributors -- 1. Discriminant Analysis for Dimensionality Reduction: An Overview of Recent Developments (Jieping Ye and Shuiwang Ji) -- 2. A Taxonomy of Emerging Multilinear Discriminant Analysis Solutions for Biometric Signal Recognition (Haiping Lu, Konstantinos N. Plataniotis, and Anastasios N. Venetsanopoulos) -- 3. A Comparative Survey on Biometric Identity Authentication Techniques Based on Neural Networks (Raghudeep Kannavara and Nikolaos Bourbakis) -- 4. Designing Classifiers for Fusion-Based Biometric Verification (Kritha Venkataramani and B. V. K. Vijaya Kumar) -- 5. Person-Specific Characteristic Feature Selection for Face Recognition (Sreekar Krishna, Vineeth Balasubramanian, John Black, and Sethuraman Panchanathan) -- 6. Face Verification Based on Elastic Graph Matching (Anastasios Tefas and Ioannis Pitas) -- 7. Combining Geometrical and Statistical Models for Video-Based Face Recognition (Amit K. Roy-Chowdhury and Yilei Xu) -- 8. A Biologically Inspired Model for the

Simultaneous Recognition of Identity and Expression (Donald Neth and Aleix M. Martinez) -- 9. Multimodal Biometrics Based on Near-Infrared Face Recognition (Rui Wang, Shengcui Liao, Zhen Lei, and Stan Z. Li) -- 10. A Novel Unobtrusive Face and Hand Geometry Authentication System Based on 2D and 3D Data (Filareti Tsalakanidou and Sotiris Malassiotis) -- 11. Learning Facial Aging Models: A Face Recognition Perspective (Narayanan Ramanathan and Rama Chellappa) -- 12. Super-Resolution of Face Images (Sung Won Park and Marios Savvides) -- 13. Iris Recognition (Yung-Hui Li and Marios Savvides) -- 14. Learning in Fingerprints (Alessandra Lumini, Loris Nanni, and Davide Maltoni) -- 15. A Comparison of Classification- and Indexing-Based Approaches for Fingerprint Identification (Xuejun Tan, Bir Bhanu, and Rong Wang) -- 16. Electrocardiogram (ECG) Biometric for Robust Identification and Secure Communication (Francis Minhthang Bui, Foteini Agrafioti, and Dimitrios Hatzinakos) -- 17. The Heartbeat: The Living Biometric (Steven A. Israel, John M. Irvine, Brenda K. Wiederhold, and Mark D. Wiederhold).
18. Multimodal Physiological Biometrics Authentication (Alessandro Riera, Aureli Soria-Frisch, Mario Caparrini, Ivan Cester, and Giulio Ruffini) -- 19. A Multiresolution Analysis of the Effect of Face Familiarity on Human Event-Related Potentials (Brett DeMarco and Evangelia Micheli-Tzanakou) -- 20. On-Line Signature-Based Authentication: Template Security Issues and Countermeasures (Patrizio Campisi, Emanuele Maiorana, and Alessandro Neri) -- 21. Unobtrusive Biometric Identification Based on Gait (Xiaxi Huang and Nikolaos V. Boulgouris) -- 22. Distributed Source Coding for Biometrics: A Case Study on Gait Recognition (Savvas Argyropoulos, Dimosthenis Ioannidis, Dimitrios Tzovaras, and Michael G. Strintzis) -- 23. Measuring Information Content in Biometric Features (Richard Youmaran and Andy Adler) -- 24. Decision-Making Support in Biometric-Based Physical Access Control Systems: Design Concept, Architecture, and Applications (Svetlana N. Yanushkevich, Vlad P. Shmerko, Oleg Boulakov, and Adrian Stoica) -- 25. Privacy in Biometrics (Stelvio Cimato, Marco Gamassi, Vincenzo Piuri, Roberto Sassi, and Fabio Scotti) -- 26. Biometric Encryption: The New Breed of Untraceable Biometrics (Ann Cavoukian and Alex Stoianov) -- Index.

Sommario/riassunto

An in-depth examination of the cutting edge of biometrics This book fills a gap in the literature by detailing the recent advances and emerging theories, methods, and applications of biometric systems in a variety of infrastructures. Edited by a panel of experts, it provides comprehensive coverage of:
Multilinear discriminant analysis for biometric signal recognition
Biometric identity authentication techniques based on neural networks
Multimodal biometrics and design of classifiers for biometric fusion
Feature selection and facial aging modeling for face recognition

3. Record Nr.	UNISA996386755203316
Autore	Blount Henry, Sir, <1602-1682.>
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