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Nota di contenuto	EMERGENCY MANAGEMENT; CONTENTS; 1 EMERGENCY MANAGEMENT: A HISTORICAL PERSPECTIVE; Why Study History?; A Brief Survey of Catastrophe; Modern Emergency Management Evolves; The Impact of Homeland Security; The Impact of Hurricane Katrina; Conclusion; 2 EMERGENCY MANAGEMENT A SOCIAL SCIENCE PERSPECTIVE; Social Science as an Emergency Management Tool; Emergencies, Disasters, and Catastrophes; Disaster Mythology; Organizational Response; Conclusion; 3 THE EMERGENCY MANAGER: EVOLVING ROLES AND SHIFTING PARADIGMS; Conflicting Roles; Toward a Definition of Emergency Management The Emergency Manager as Program Manager Toward Professionalization; Conclusion; 4 ESTABLISHING THE EMERGENCY MANAGEMENT PROGRAM; Program Management; Developing a Governance Structure; Program Administration; Executive Policy and Strategic Planning; Developing the Strategic Plan; Enabling Authorities and Legislation; Grant Requirements; Best Practices; Defining Goals and

Objectives; Strategic Program Elements; Resource Management; Training; Finance; Program Evaluation; Quantitative Assessment Tools; Qualitative Assessment Tools; Exercise Programs; Actual Incidents; Tracking Corrective Actions  
Conclusion5 ASSESSING RISK; Hazard Identification; Hazard Analysis; Impact Analysis; Conclusion; 6 DEVELOPING STRATEGY; A New Look at An Old Model; Risk Management; Mitigation Strategy; Recovery Strategy; Response Strategy; Preparedness; Conclusion; 7 PLANNING CONCEPTS; Plans versus Planning; The Planning Continuum; Centralized Planning, Decentralized Execution; Problem Solving Model; Planning Assumptions; Scenario-based Planning; Functional Planning; Capabilities-based Planning; General Planning Principles; Conclusion; 8 PLANNING TECHNIQUES AND METHODS; Establish A Planning Structure Use A Meeting Facilitation ProcessDevelop an Action Plan and Set Deadlines; Managing Multiple Projects; Facilitate Decision Making; Use Common Plan Formats; Determining Plan Content; Use Graphic Tools; Use Exercises to Test Concepts; Keep it Simple; Conclusion; 9 COORDINATING DISASTER; Tactical Response; Incident Management Systems; Unified and Area Commands; Multi-agency Coordination Systems; Emergency Operations Centers; Communications and Interoperability; Information processing; Mutual Aid; Resource Management and Logistics; The Joint Information Center; Conclusion; 10 MANAGING CRISIS  
Leadership and Decision-makingCrisis Management; Planning for Crisis Management; Crisis Communications; Strategic Recovery Issues; Catastrophic Events; Conclusion

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Sommario/riassunto

This book propounds an all-hazards, multidisciplinary approach to emergency management. It discusses the emergency manager's role, details how to establish an effective, integrated program, and explores the components, including: assessing risk; developing strategies; planning concepts; planning techniques and methods; coordinating response; and managing crisis. Complete with case studies, this is an excellent reference for professionals involved with emergency preparedness and response.

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