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Titolo	Quality of experience engineering for customer added value services : from evaluation to monitoring / / edited by Abdelhamid Mellouk, Antonio Cuadra-Sanchez
Pubbl/distr/stampa	London, England ; ; Hoboken, New Jersey : , : ISTE : , : Wiley, , 2014 ©2014
ISBN	1-118-98435-8 1-118-98434-X
Descrizione fisica	1 online resource (288 p.)
Collana	Networks and Telecommunications Series
Disciplina	658.812
Soggetti	Customer services - Management Customer services - Quality control Quality control - Management Total quality management - Data processing
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references at the end of each chapters and index.
Nota di contenuto	Cover; Title Page ; Copyright; Contents; Preface; Chapter 1. Challenges for Quality of Experience Engineering for Added Value Services; 1.1. Introduction and challenges; 1.2. Contents; 1.2.1. Chapter 2: An Ecosystem for customer experience management; 1.2.2. Chapter 3: Measuring MPEG frame loss rate to evaluate the QoE in IPTV services; 1.2.3. Chapter 4: Estimating the effect of context on the QoE of audiovisual services; 1.2.4. Chapter 5: IPTV multiservice QOE management system; 1.2.5. Chapter 6: High speed multimedia flow classification 1.2.6. Chapter 7: User driven server Selection algorithm for CDN architecture1.2.7. Chapter 8: QoE approaches for adaptive transport of video streaming media; 1.2.8. Chapter 9: QoS and QoE effects of packet losses in multimedia video streaming; 1.2.9. Chapter 10: A model for QoE estimation based on QoS parameters monitoring for multimedia convergent services (triple play); 1.2.10. Chapter 11: Quality of experience estimators in networks; 1.2.11. Chatper 12: QoE-based

network selection is heterogeneous environments; 1.3. Conclusion; Chapter 2. An Ecosystem For Customer Experience Management 2.1. Introduction2.2. Managing customer experience; 2.2.1. Customer experience management; 2.2.2. Service quality management; 2.3. Quality of experience ecosystem; 2.3.1. QoE Data sources; 2.3.2. QoE monitoring system; 2.3.3. QoE management system; 2.4. IPNQSIS; 2.5. NOTTS; 2.6. Conclusions; 2.7. Acknowledgments; 2.8. Bibliography; Chapter 3. Measuring Mpeg Frame Loss Rate to Evaluate the Quality of Experience in Iptv Services; 3.1. Introduction; 3.2. Related work; 3.3. Method description; 3.3.1. Video setup; 3.3.2. Experiment data; 3.3.3. VQM general model; 3.4. QoE prediction models
3.4.1. Packet loss rate based model3.4.2. MPEG frame types; 3.4.3. MPEG frame loss model; 3.5. Network monitoring tool; 3.5.1. Flow Monitor; 3.5.2. Capture Analyzer; 3.5.3. QoE Estimator; 3.6. Performance assessment; 3.6.1. Assessment on Intel-based PC; 3.6.2. Assessment on an ARM-based device; 3.7. Conclusions and future work; 3.8. Acknowledgments; 3.9. Bibliography; Chapter 4. Estimating The Effect of Context on the Qoe of Audiovisual Services; 4.1. Introduction; 4.2. Test content; 4.3. Subjective tests in laboratory; 4.4. Subjective tests at exhibition; 4.5. Results
4.6. Conclusions and further work4.7. Bibliography; Chapter 5. Iptv Multiservice Qoe Management System; 5.1. Introduction; 5.2. State of the art; 5.2.1. Video quality metrics; 5.2.2. Multimedia quality metrics; 5.2.3. Metrics for QoE monitoring of video services; 5.3. Multiservice IPTV probe; 5.3.1. Architecture of the IPTV probe; 5.3.2. Video quality metrics applied in the IPTV probe; 5.4. QoE management system; 5.4.1. Requirements for monitoring and management of QoE; 5.4.2. Configuration management; 5.4.3. Result management; 5.5. Conclusions; 5.6. Acknowledgments; 5.7. Bibliography
Chapter 6. High Speed Multimedia Flow Classification

Sommario/riassunto

Addressing the QoE for improving customer perception when using Added Value Services offered by service providers, from the evaluation to the monitoring and other management processes. The main goal of the book is to present state-of-the-art research results and experience reports in the area of Quality Monitoring for Customer experience management, addressing amongst others currently important topics such as Service-aware Future Internet architecture for Quality of Experience (QoE) management on multimedia applications.

2. Record Nr. UNINA9910698657603321

Titolo	Assessing the fight against al Qaeda [[electronic resource]] : hearing before the Permanent Select Committee on Intelligence, One Hundred Tenth Congress, second session, hearing held in Washington, DC, April 9, 2008
Pubbl/distr/stampa	Washington : , : U.S. G.P.O., , 2008
Descrizione fisica	ii, 124 pages : digital, PDF file
Soggetti	Terrorists - Afghanistan Terrorists - Pakistan War on Terrorism, 2001-2009 War - Religious aspects - Islam Terrorism - United States - Prevention
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Title from title screen (viewed on Mar. 6, 2009).
Nota di bibliografia	Includes bibliographical references.

3. Record Nr. UNINA9910784227003321

Titolo	Alternativas Politicas En Materia De Recursos Geneticos (Actualizacion De Gente, Plantas Y Patentes) [[electronic resource] /] / Groupo Crucible II ; [traduccion, Laura Pallares]
Pubbl/distr/stampa	Ottawa, : Centro Internacional de Investigacione para el Desarrollo, c2001-2003
ISBN	1-280-85004-3 9786610850044 1-55250-364-X
Descrizione fisica	1 online resource (149 p.)
Collana	Siembra de soluciones ; ; 1
Disciplina	338.170971
Soggetti	Plant varieties Plants, Cultivated Germplasm resources, Plant Biodiversity conservation Patents
Lingua di pubblicazione	Spagnolo
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Translation of: Seeding solutions. Distributed by the Government of Canada Depository Services Program.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Indice; Prefacio: Los Grupos Crucible; Agradecimientos: Miembros y Comite de Gestion del Grupo Crucible II; Lista de recomendaciones Crucible; Introduccion: La lucha por los recursos geneticos; Primera parte: El contexto; Segunda parte: Asuntos pendientes Acceso e Intercambio, conocimiento e innovacion; Comentarios finales; Siglas; Notas
Sommario/riassunto	El Tomo 1 ofrece a las autoridades responsables de las decisiones una descripcion clara de los hechos, las luchas y los foros relativos a la propiedad, la conservacion y el intercambio de recursos geneticos. Al mismo tiempo, los lectores que abordan el tema por primera vez comprenderan la importancia del germoplasma y la relacion de este con las negociaciones comerciales, con los conflictos sobre propiedad intelectual y con la seguridad alimentaria y sanitaria, tanto en el ambito nacional como internacional.