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Sommario/riassunto

The end of bureaucracy has been anticipated many times throughout the history of management science, as well as in modern social and political theory. This book sets out to show why bureaucracy persists and what values it embodies and upholds. Thus the book seeks to show how and why bureaucratic forms of organization have played, and continue to play, a vital and productive role in ordering our political, social, economic, and cultural existence. The book also describes and analyzes the impact of contemporary programmes of organizational reform in the public and private sectors on bureaucratic
