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| 1. Record Nr. | UNINA990007974920403321 |
| Autore | Lightbown, Ronald |
| Titolo | Carlo Crivelli : Ronald Lightbown |
| Pubbl/distr/stampa | New Haven : Yale University Press, c2004 |
| ISBN | 0-300-10286-0 |
| Descrizione fisica | X, 558 p. : ill. ; 29 cm |
| Disciplina | 759.5 |
| Locazione | FLFBC |
| Collocazione | 759.5 CRI 1 |
| Lingua di pubblicazione | Inglese |
| Formato | Materiale a stampa |
| Livello bibliografico | Monografia |
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| 2. Record Nr. | UNISALENTO991001404529707536 |
| Autore | Cherchi, Placido |
| Titolo | Il peso dell'ombra : l'etnocentrismo critico di Ernesto De Martino e il problema dell'autocoscienza culturale / Placido Cherchi |
| Pubbl/distr/stampa | Napoli : Liguori, 1996 |
| ISBN | 8820726416 |
| Descrizione fisica | VIII, 164 p. ; 24 cm. |
| Collana | Anthropos ; 30 |
| Soggetti | Antropologia culturale |
| Lingua di pubblicazione | Italiano |
| Formato | Materiale a stampa |
| Livello bibliografico | Monografia |

3. Record Nr.	UNISA996526779103316
Autore	Antony Jiju
Titolo	Understanding, managing and implementing quality [[electronic resource]] : frameworks, techniques and cases
Pubbl/distr/stampa	London, : Routledge, 2001
ISBN	1-134-59616-2 1-280-40362-4 0-203-46408-7
Descrizione fisica	1 online resource (255 p.)
Altri autori (Persone)	PreeceDavid
Disciplina	658.4013
Soggetti	Total quality management Business Management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	Book Cover; Title; Contents; List of figures; List of tables; List of contributors; Acknowledgements; Glossary; Introduction; Developing a strategic orientation for Quality Management; Promoting a strategic approach to TQM using a case-based intelligent system; Self-assessment frameworks for business organizations; Quality improvement tools and techniques for the twenty-first century; QFD: customer driven design of products and services; Taguchi methods of experimental design for continuous improvement of process effectiveness and product quality Statistical process monitoring in the twenty-first century Case studies in Quality Management; TQM in higher education institutions: a review and case application; Do customers know what is best for them?: the use of SERVQUAL in UK policing; Quality in the NHS: can we master the art of 'conversation'?; Quality Management in public house retailing: a case study; Changing supervisory relations at work: behind the success stories of Quality Management initiatives;
Sommario/riassunto	Considers strategic aspects of quality management and self-assessment frameworks, and provides an in-depth examination of a number of the main quality improvement tools and techniques.

