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Cultural Strategies for InterventionComments; PART II Organizational Issues; CHAPTER 6 Cultural Competency and Services to the Minority Aged and Frai; Direct Care; Prevention and Health Education; Long-Term Care; Other Health Care Concerns; Recommendations for Today and Tomorrow; Recommendations for Interventions, Actions, and Solutions; CHAPTER 7 Cultural Competency and Practitioner Issues; Origins of Spiraling Health Care Costs; Structure of the Health Care System in the United States; Impact of Health Care Reform on Social and Human Services

CHAPTER 8 Cultural Competency and Leadership IssuesHow Individuals Can Become Multicultural as Leaders and Practitioners; How Managers Can Become Multicultural Leaders; Behaviors That Managers Can Utilize to Help Build a Trust Climate Diverse Agency; Managers as Policy Makers; How Individuals Can Become Multicultural Practitioners; Therapy; Treatment; Do's and Don'ts of Multicultural Therapy; CHAPTER 9 Cultural Competency and Human Resources; Affirmative Action and Its Relation to Cultural Competency; Cultural Competency Implementation; Conclusion; PART III Policy Imperatives CHAPTER 10 Future Policy Directions for Cultural CompetencyGeneral Comments on Entitlement Services; Education, Employment, and Staffing; Managed Care Services/Health Maintenance Organizations; Health Care Services; Mental Health and Substance Use/Abuse Programs; CHAPTER 11 Twenty-First-Century Perspectives on Cultural Competency; Current Climate in the Health, Social, and Human Services; "Etiological" Discussion; More on the Meaning of Current Policy Changes; About Efficiency; Efficiency and Cost Containment; CHAPTER 12 Conclusion; Why Cultural Competency?; Index; About the Authors

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