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OVERLAPPING MISSIONS
CONCLUSION; CHAPTER 3 - QUALITIES OF THE INVESTIGATOR; POWERS OF OBSERVATION; RESOURCEFULNESS; PATIENCE; INTERACTING WITH PEOPLE; UNDERSTANDING OF HUMAN BEHAVIOR; UNDERSTANDING LEGAL IMPLICATIONS; EFFECTIVE COMMUNICATION SKILLS; RECEPTIVITY; SENSE OF WELL-BEING; DEDICATION TO THE WORK; SELF-INITIATIVE; HEALTHY SKEPTICISM; INTUITION; ENERGY AND STAMINA; ACTING SKILLS; GOOD JUDGMENT; LOGIC; INTELLIGENCE; CREATIVE IMAGINATION; GOOD CHARACTER; SENSE OF PROFESSIONALISM; A SELF-QUIZ; TRUE SUCCESS; REFERENCES; CHAPTER 4 - MANAGING THE INVESTIGATIVE FUNCTION
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THE MANAGER AS TRAINER; THE MANAGER AS CONTROLLER; THE MANAGER AS MOTIVATOR; THE MANAGER AS EVALUATOR; REFERENCES; Part II
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CHAPTER 8 - DISCOVERING COVERT CRIMES
DEPLOYMENT OF UNDERCOVER AGENTS; SHOPLIFTING SURVEILLANCE; REFERENCES; Part III
BUILDING A CASE; CHAPTER 9 - INTERVIEWS AND INTERROGATIONS; INTERVIEWING; INTERROGATION; PREPARING FOR THE INTERROGATION; CONCLUSION; REFERENCE; CHAPTER 10 - AN OVERVIEW OF THE INTERVIEW AND INTERROGATION PROCESS; DEMEANOR; RAPPORT; INTERVIEW AND INTERROGATION; CONDUCTING THE INTERVIEW; SELLING THE INTERVIEW; STATEMENT ANALYSIS-THE UNTAINTED STORY; FACT GATHERING; LIFESTYLE INTERVIEWS; COGNITIVE INTERVIEWING; COMMON INTERVIEWER ERRORS; BEHAVIORAL INTERVIEWING; DIAGRAMS
INTERROGATION
DECISION TO CONFESS; RATIONALIZATION; DENIALS; METHODS OF INTERROGATION; DOCUMENTING THE CONFESSION OR THE INTERVIEW; CONCLUSION; SUGGESTED READING; CHAPTER 11 - EVIDENCE; DEMONSTRATIVE EVIDENCE; DOCUMENTARY EVIDENCE; SOME RULES AND DEFINITIONS OF EVIDENCE; A FINAL WORD ABOUT EVIDENCE; REFERENCE; CHAPTER 12 - WRITTEN STATEMENTS, ADMISSIONS, AND CONFESSIONS; WRITTEN STATEMENTS; ALLOWABLE USES OF STATEMENTS; HISTORICAL BACKGROUND; TYPES OF CONSTRAINTS; CONFESSIONS AND ADMISSIONS; THE WRITTEN ADMISSION; VIDEOTAPED CONFESSIONS; VALUE OF THE CONFESSION; REFERENCE
CHAPTER 13 - THE USE OF INFORMANTS

Sommario/riassunto

A practical guide for private sector investigators on how to conduct comprehensive investigations.